

The Wolwedans Collection
2009: RACK RATES



INCLUDED RATES
 PARK FEE* IS NON
 COMMISSIONABLE

ALL RATES ARE FULLY INCLUSIVE (FULL BOARD, ACTIVITIES AND BAR) **NAD**

		Park Fee*	Total
WOLWEDANS DUNES LODGE	3700	155	3885
18 beds: open all year round - third night at 50% discount			
Single Supplement	1480		
Children younger than 12 years (but older than 6 years)	1850	155	2005
Mountain View Suite (2 beds)	4700	155	4855
Single Supplement	1880		
WOLWEDANS DUNE CAMP	2700	155	2855
12 beds: seasonal from 01 March until 30 November (except for Christmas & New Year) - minimum stay two nights			
Single Supplement	1080		
Children younger than 12 years (but older than 6 years)	1350	155	1505
BOULDERS SAFARI CAMP	4700	155	4855
8 bed satellite camp: seasonal from 01 March until 30 November			
Single Supplement	1880		
Children younger than 12 years (but older than 6 years)	2350	155	2505
WOLWEDANS PRIVATE CAMP			
4 beds and Sala: open all year round - third night at 50% discount			
Visitors at Camp rate (4 pax fully catered, no private drives)	2700	155	2855
Visitors at Lodge rate (3 pax fully catered, no private drives)	3700	155	3855
Private (2 pax, fully catered. Private drives/activities guaranteed)	4700	155	4855
Single Supplement (minimum 2 pax, if 3 pax, no single sup. charge)	N.A.		
PILOT & GUIDE FEES (Dunes Lodge, Dune Camp, Private Camp & Boulders)	550	155	705

Strictly net and non commissionable

IMPORTANT INFORMATION

- All rates are quoted in Namibia Dollars (NAD) per person per night
- The NamibRand Nature Reserve **Park Fee** is additional and non commissionable for agents. Park fees are collected by Wolwedans on behalf of the park. Please note that the park fee will show on invoices separately and in addition to daily rate. Park fees are charged in advance with the accommodation payment. Park fees are not collected at Wolwedans and must be pre-paid with booking/reservation. Fees could be changed.
- All prices are **inclusive** of full board, standard bar/beverages, all activities (except hot-air ballooning & scenic flights) and taxes. Price **excludes** NamibRand Nature Reserve Park Fee, imported spirits, vintage wines and special activities (i.e. Ballooning and scenic flights).
- Private **Camp has 4 beds only**. The price varies considerably, pending how many guest book (see above). Activities are normally together with lodge or camp guests, but accommodation and meals are private. If total privacy on drives and walks is requested too, guests have to book the 'private' version at a surcharge (see rate above). Only cohesive groups are booked into Private Camp.
- One night at Boulders Camp, a cosy satellite camp 45km south of Wolwedans and sleeping 8, should be booked in conjunction with a first night or two at Wolwedans. Boulders has a similar standard as the Dunes Lodge. The drive to Boulders takes at least 1.5 hours.
- Pilots and guides are accommodated at the lodge or camps if space is available. Should both be fully occupied by full-paying guests, guides and pilots will be accommodated in adequate guest rooms at the farmhouse (village). Should this be the case, guides and pilots would still join their guests for all meals and activities. Prices quoted above remain, regardless where they eventually stay. If guests/agents insist that pilots and/or guides stay with them at the camps on a guaranteed basis, they have to pay full price.
- If guests stay for a third night at the Lodge and Private Camp, such nights are discounted by 50%. The same accounts for any additional night.

RESERVATIONS

For further information on Wolwedans contact your travel agent or **NamibRand Safaris (Pty) Ltd.** at:

P.O. Box 5048

Windhoek

Republic of Namibia.

Tel: + 264 - 61 - 230 616

Fax + 264 - 61 - 220 102,

info@wolwedans.com.na

or make an online reservation at: www.wolwedans.com.na

TERMS AND CONDITIONS

HOW TO BOOK: When you have selected and agreed to stay at one of the Wolwedans camps, you can confirm this by fax, e-mail or letter. NamibRand Safaris (Pty) Ltd will then send off a confirmation and invoice you, or the travel agent, through whom you booked. Your booking is confirmed and accepted by us if you place a 25% deposit for the value of services to be rendered by NamibRand Safaris (Pty) Ltd. Final payment is due to NamibRand Safaris (Pty) Ltd no later than 8 weeks prior to departure.

CANCELLATION: Cancellation of your booking must be in writing. Cancellations are only effective on receipt of written notification. If you cancel prior to 8 weeks before departure your deposit is forfeited. If your cancellation is made after the due date for full payment of your tour fare, charges will be levied.

The scale of charges, expressed as percentage of the tour price, is as follows:

- **more than 8 weeks notice - deposit forfeited**
- **less than 8 weeks notice - deposit + 25% forfeited**
- **less than 4 weeks notice - 50% forfeited**
- **less than 2 weeks notice - 75% forfeited**
- **less than 1 weeks notice - 100% forfeited**

Should you fail to stay at Wolwedans as per your confirmed reservation, arrive later than booked or leave Wolwedans prior to completion of your stay for whatsoever reason, no refund can be made. Please note that if the reason for cancellation falls within the terms of any holiday insurance policy which you should hold, then any such charges will normally be refunded to you by the insurance company, subject to the terms of your insurance.

CHANGE YOUR BOOKING: Should you wish to change to an alternative arrival date after your booking has been confirmed, you may do so subject to availability.

WEATHER: Please be aware that the desert can be characterized by severe changes in weather conditions ranging from extreme cold to extreme hot, sandstorms and rain, and even snow. Neither the company, nor its employees, nor agents can be held responsible for any weather condition and no refunds shall be paid in the event of guests opting to leave earlier or not being able to arrive due to weather conditions, (i.e. flooding rivers, heavy rains, muddy runways etc.).

WILD ANIMALS: Attacks by wild animals are rare, but no safari in the African wilderness can guarantee that this will not occur. Neither the company, nor its employees, nor agents can be held responsible for any injury or accident on the safari.

NOT INCLUDED: Unless specified otherwise, transfers, airport taxes, personal laundry, imported alcoholic beverages and gratuities to guides and camp staff, as well as any excursion not related to the standard programme, (i.e. day-tour or additional scenic drives), additional meals, personal items, scenic flights and hot-air ballooning are not included in the accommodation price.

RESPONSIBILITY: Neither the company nor any person acting for, through or on behalf of the company shall be liable of any loss or damage whatsoever arising from any causes whatsoever and without restricting the generality thereof. Wolwedans shall particularly not be responsible for loss or damage arising from any loss or damage caused by delays, sickness, injury or death and weather, occasioned by negligence or not. The same accounts in the event of any tour being rendered impossible, illegal or inadvisable by weather, strike, war, government or interference or any other cause whatsoever. The extra expenses incurred as a result thereof shall be the responsibility of the passengers.

PHOTOGRAPHY: The company reserves the right without further notice to make use of any photograph or film taken on the safari or in the camps by our staff for general publicity purposes without payment or permission. We guarantee that no photographs of compromising nature will be made public.

CHANGES TO SCHEDULE: Although every effort is made to adhere to schedules it should be borne in mind that the company reserves the right, and in fact is obligated, to occasionally change routes on safaris as dictated by changing conditions. Such conditions may be brought on by seasonal rainfall and / or unforeseen circumstances.

REFUNDS: Whilst the company uses its best endeavours to ensure that all anticipated activities are available as planned, there shall be no claim of any nature against the company for a refund, either in the whole or part, if any excursion is unavailable or the passenger was unable to use that service.

INSURANCE: You must take out insurance cover before travel for cancellation, medical expenses, personal baggage and money. This should be arranged at the time of payment of the deposit to cover you from that time.

AIRLINE CLAUSE: In the event of changes in programmes and schedules due to airline delays, etc. resulting in total or partial cancellation of a booking or any additional services rendered, NamibRand Safaris (Pty) Ltd shall be in no way liable for costs arising from such changes and delays. In such an event normal cancellation policies apply.

DELAYS: The company cannot be held liable for any delays due to airlines not running to schedule and problems en-route with rental vehicles (i.e. flat tyres, engine problems, etc). In the event guests cannot reach Wolwedans in time, normal cancellation policies shall apply.

SPECIAL DIETS: Guests requiring special diets are advised to inform us well in advance of their departure.

CONSENT: The payment of the deposit or any other partial payment for a reservation on a safari construes consent to all provisions of the conditions and general information contained in the company's information.